



Internet Voting Q & As

When is internet voting available?

Internet voting is available 24 hours a day from **Saturday, October 2, 2010 to Wednesday, October 20, 2010 at 12:00 a.m.**

Is internet voting secure?

Security protocols for the internet voting system are similar to secure online transaction systems used by banks and other organizations with similar privacy and confidentiality concerns.

How does the internet voting process work?

You will receive a Voter Card in the mail in September. This verifies your information on the Voters' List. If it is not accurate or you don't receive a card, contact the Clerk's Department (see contact information below).

Your Voter Card will include a website link and a randomly generated Elector Identification number (EID number) that will allow you to register for internet voting.

Step 1 - Registration

After October 1, you can visit the website, enter your EID number and personal verification information as directed. You will be asked to enter an on-screen verification code (this is a randomly generated security code that prevents automated hacking) and submit.

The registration page will ask you to respond to one of four personal questions from a drop down menu. You will need to verify your secret answer to become a registered on-line elector.

You will select how you wish to receive the PIN, (regular mail or email) and the type of ballot, (regular or visually impaired).

The PIN will be sent to you in the manner you selected. When your PIN arrives you can vote.

The registration process will have a cut-off date early enough to ensure you get your PIN in time to vote during the internet voting period.

Step 2 - Vote

As a registered on-line voter you will enter the EID and PIN, answer the personal question you established during the Internet voting registration process and enter the encrypted number which will appear on the screen.

You will make a Declaration that you are entitled to vote in the County of Prince Edward election and that you are a Canadian citizen.

The ballot for which you are qualified will appear.

You will be prompted to move from one voting screen to the next until all offices have been voted for.

If you over vote for any of the offices you will be alerted. You will be permitted to under vote, or elect not to vote, for any office.

You will be able to review your votes for each office before casting your ballot and you may change the vote for any of the offices at anytime before verifying the vote and submitting the ballot.

When satisfied you will then cast the ballot (by submitting the ballot). The system will acknowledge when the casting of the ballot vote has been successfully completed. Once the ballot is submitted it cannot be reclaimed or re-voted (no additional ballots can be obtained in the event of error).

If I vote by internet, can I also vote at the polls?

No, you can only vote once, either at the polls or by internet. Once you have voted by internet your name will be identified on the Voters' List as having voted.

I don't have a computer – can I still vote by internet?

Yes. All Prince Edward County Library branches will have a computer designated for voting during the internet voting period when the branch is open.

What if I have technical problems logging-in or if my on-line voting process is disrupted?

Contact Election Technical Support at 613-476-2148 x 707. On-line technical support staff do not have access to PIN information. You will need to confirm your chosen secret question for verification purposes. Support staff can only reset a PIN if the status of the on-line voting system reads 'not voted'.

Need more information?

Visit the Elections website at www.pecounty.on.ca/elections

Contact the Clerk's Department at 613-476-2148 ext.226